

Village Water Quality

The Village has received several calls and comments on the odor and taste of the Village water. The water has an odor and taste of chlorine. Several months ago, a water sample was sent in for a routine test. The test was flagged as not being compliant with the amount of "Free Chlorine Residual" in the sample. The purpose of the free chlorine residual is to remove any organic contaminants in the distribution system. These organic contaminants are not harmful to our customers. We have asked our vendor who supplies our chemicals for an official statement on the taste and odor of chlorine in our water system. Their statement is as follows:

"The Chlorine smell and taste that the Village of North Fond du Lac Water Utility is presently going through is due to organic contaminants that are in the distribution system. These organic contaminants are not harmful to the customers that consume the drinking water provided by the Village of North Fond du Lac Water Utility. The Village of North Fond du Lac Water Utility has increased the "Free Chlorine Residual" in the water pumped into the distribution system. This "Free Chlorine Residual" will remove the organic contaminants within the distribution system over a period of time. The Chlorine smell and taste will decrease as the distribution is cleaned."

The Village Public Works department is continuing to take daily samples of our water to monitor the "Free Chlorine Residual". A meeting is scheduled with the Wisconsin Rural Water Association the week of January 11, 2010 to discuss new guidelines from the DNR regarding the level of residual required in municipal water systems. As you have read from the official statement, we expect the odor and smell to go away over time.

Thank you for your patience in this matter.